



## GENERAL TERMS AND CONDITIONS

General terms and conditions for products and services sold via the **www.aetrsmartkey.eu WEBSHOP**, operated by **AETRControl Limited Liability Company** (6 Kén Str. Budapest 1097, Hungary, company registration No: 01-09-648783, tax No: 11949332-2-43, represented by manager Gyula Styaszni) as service provider (hereinafter referred to as **SP**).

**Customer:** a natural person or business who orders products or services via the WEBSHOP.

### I. OBJECT OF THE CONTRACT

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1. Delivery of the products purchased via the **www.aetrsmartkey.eu WEBSHOP**, operated by the **SP**.

### II. PURCHASED PRODUCTS

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1. The **SP** posts purchased and prepaid products free of charge in the **European Union**, and for the stated shipping fee to other destinations, depending on stock, within 2 business days of your purchase. The **Customer** will be notified by e-mail.

### III. WARRANTY

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1. For all purchased products, the **SP** shall provide a 1-year partial replacement guarantee at its premises.
2. In order to enforce warranty, the **Customer** needs to send the defective product to AETRControl Ltd. at 6 Kén Str. Budapest 1097, Hungary.
3. The product shall be examined by the **SP** within 10 working days.
4. Flawless products will be returned to the **Customer** at the **Customer's** expense.
5. Damaged products will be excluded from the scope of the warranty. In this case, the replacement or repair will be done on the basis of an agreed bid with the **Customer**.
6. The **SP** will send the repaired or replaced product to the address provided by the **Customer**.

## IV. PAYMENT METHODS

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1. The **Customer** may choose between the following payment methods, including products and services:
  - a. Prepaid transfer based on payment request.
  - b. Occasional bank card payment.
2. Accepted service providers for bank card payment:
  - a. **Barion Payment Inc.**
  - b. **PayPal**
3. Bank transfer as per **IV.1.a.** takes place with the indication of the individual order ID sent via e-mail, and to the following bank account numbers:
  - a. In case of transfers in HUF: OTP Bank: 11709019-21450936
  - b. In case of transfers in EUR: (BIC (SWIFT): CIBHHUHB)  
HU55 1070 2019 1194 9332 5000 0005

## V. TERMS OF PAYMENT

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1. Payment is carried out as selected from the options in Section **IV.1.** via one of the service providers listed in Sections IV.2. and IV.3.
2. During the contract period, payment of the monthly service fee takes place:
  - a. In case of Section **IV.1.a.** via bank transfer, based on payment request.
  - b. In case of Section **IV.1.b.** via bank card payment, based on payment request.
3. The **Service Provider** sends the invoice of the purchased products or the ordered services to the **Customer** via e-mail in PDF format.

## VI. RIGHT OF WITHDRAWAL

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1. After the product has been delivered, the **Customer** may withdraw from the purchase of the product within 14 days from receipt.
2. The **Customer** is entitled to the right of withdrawal only in case of the product being in an undamaged, flawless condition and in its original packaging.
3. In case of withdrawal, the **Customer** needs to post the product with the declaration of withdrawal attached, in its original packaging and at his/her own expense to the address of **AE-TRControl Limited Liability Company** at 6 Kén Str. Budapest 1097, Hungary.
4. The **Customer's** declaration of withdrawal must include the name of the **Customer**, and the name, address, IBAN account number and SWIFT code of his/her bank.
5. Within 14 business days from receipt of the product, the **SP** shall transfer the purchase price to the bank account specified by the **Customer**.
6. **Customers** cannot withdraw from any of the product they have used after the **Order**.
7. The **Customer** must send the declaration of withdrawal described in Section **VI. 4.** and the issued invoice to the [rightofwithdrawal@aetrcontrol.eu](mailto:rightofwithdrawal@aetrcontrol.eu) e-mail address in .pdf format.

8. The **SP** shall transfer the purchase price to the bank account specified by the **Customer** within 14 business days upon receipt of the e-mail containing the declaration of withdrawal and the issued invoice.

## VII. SERVICE INFORMATION

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1. The **Customer** agrees to the processing of his/her personal data based on this contract. The **SP** declares that personal information of the **Customer** is stored according to the provisions of Act CXII of 2011 on the right to informational self-determination and freedom of information, respecting the legislation within. The **SP** may use the **Customer's** personal data only for the purposes specified in this contract. The **SP** declares and commits to use personal data provided under this contract to use only for the purpose and duration specified in this agreement, and to ensure that it is visible solely to the **Customer**.
2. The **Customer** is aware that the copyright holder of the **AETRControl** software is solely the **SP**. The **Customer** is entitled to claim the services of the **AETRControl** software as of this contract, and the **Customer** shall only acquire limited user rights on the **AETRControl** software's user interface, within the scope of this contract.

## VIII. FINAL PROVISIONS

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1. An inseparable part of the contract is the GDPR of AETRControl Ltd.
2. Start of contract validity: fulfillment of payment as per Section IV.2 or IV.3.
3. In matters not covered by this contract, the relevant provisions are the directives of the Civil Code.
4. The parties agree that in their litigation the jurisdiction of the Central District Court of Pest will be accepted. Postal address: 1887 Budapest, Pf. 28. Address: 25 Markó Str. Budapest 1055, Hungary. Central phone number: +36-1-354-6000